

# Community Response Plan

For Paengaroa Community 2023-33



The community looking after  
the community in an emergency



BAY OF PLENTY  
EMERGENCY MANAGEMENT

GROUP

# Is your community ready?

When a natural disaster hits, the community may need to take care of itself for up to three days before help can arrive.

This Community Response Plan (CRP) for Paengaroa has been developed to ensure there are measures in place to help the community look after itself.

## The purpose of this community response plan is to:

- Help understand the hazards that exist in our community.
- Know what level of risk these hazards pose to our community.
- Know what can be done to prepare yourself, and those who depend on you, to survive through an emergency.
- Know the warning signs to evacuate, and where to evacuate to.
- Be able to respond to an emergency to support the community without any immediate help from emergency services or civil defence emergency management.



*Produced by Bay of Plenty Emergency Management Group June 2016 (updated September 2018)*

*Content sourced and adapted from Waikato CDEM Group publications.*



Sign up for Bay of  
Civil  
Defence text alerts

[www.bopcivildefence.govt.nz](http://www.bopcivildefence.govt.nz)  
and receive emergency alerts for  
any major emergency

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# Our Paengaroa Community

Paengaroa is situated 11 km from Te Puke on the Rotorua Road.

We are situated along the State Highway 33 and accessed 2.3 km off The Eastern Link Highway and also State Highway 2, which joins at the Paengaroa Roundabout.) travelling from Papamoa

Our community is semi rural with approximately 320 residential homes, some shops and light industry and surrounded by horticulture and agriculture

Originally known as the JUNCTION

Māori arrival by Te Arawa at Maketu in 1350 with Tamatepua, Waitaha, Tupuika, The Kaituna River is the umbilical cord of Rotorua and Tapuika are kaitiaki of Kaituna and this area.

Settlers developed the Junction in 1890 with a settlement of 2 Boarding Houses, Butcher, General Store - Robert King & Co, Post office, Saddler, Royal Mail Coaching Company -Stables for 30 horses for the Coaches. The horses were washed in the Kaikokopu stream, Blacksmith, Wheel wright, Gilmore's Hall, and a Book Maker. (Churches and a courthouse were established in Maketu)



# Our plan

## Plan champions

Paengaroa Emergency Response Committee –

Paengaroa Community Association Inc rep- Lyn Frazer-Jones

Paengaroa School rep – Bruce Lendrem,

Paengaroa Community Hall Rep- Syd Rowe and Ian McDermott

*Paengaroa School has its own Emergency Management Plan*

## Plan updated

December 2023

## Plan boundaries

See inside cover map.

## Ideal state

Within 72 hours our community wants to:

The Community Response Plan will be activated upon receipt of a warning/call from Civil Defence Emergency Management, or following an event that has occurred without prior warning and requires a coordinated community response.

The committee will provide reassurance and maintain a register of all who



	contact them.
	Coordinate supplies of water, food and shelter.
	Provide First Aid resources
	Provide safe dry land to pitch tents and park cars.
	Western Bay of Plenty District Council
	<a href="mailto:emergencymanagment@westernbay.govt.nz">emergencymanagment@westernbay.govt.nz</a>
	0800 926 732
	1484 Cameron Road
	Private Bag 12-803
	Greerton
	<b>Tauranga</b> 3143
	Phone: 07 571 8008

Civil Defence  
Management Centre

# Hazards

## Natural Hazard History

(What hazards have affected the community in the past?)

Taupo, (Eruption 2000+ years ago)

Tarawera eruption, Mount Edgecombe

Whalaari White Island Volcano

Ruapehu, Tongariro, Ngarahoe

*Tsunami (Tidal wave.) Earthquakes (Edgecombe)*

## Hazard 1

*Central plateau- including Taupo- Eruptions*

Dust, ash cloud, acid rain, poisonous fumes.

## Hazard 2

Edgecombe Earthquake – disruption to power and water supply and roading / rail networks – including bridges.

House damage and factory /industry damage.

Sewage and ground movement issues- cracking, subsidence.

## Hazard 3

Tsunami – Kaituna River, flooding and ponding (lakes)

Disruption to all transport, possible power and water issues, sewage,

## Hazard 4

Earthquakes could trigger – Tsunami, flood,

Devastation of homes and infrastructure.

## Hazard 5

Extreme Weather Events – flooding and slips, storm water issues, tree debris, high winds, roof damage, property damage, Tornado.





# Preparedness

## How we will promote preparedness in the community

Community meetings seeking volunteers including a register of resources kept by emergency response team.

Paengaroa Community Association Website info to prepare each household

Paengaroa Community Association Face book and social media to help communications.

Two page Emergency Preparedness Summary - Post drop to inform all residents.

A Response plan for every house hold. Welcome pack for new residents

## Preparedness tip 1

*Update resources flip file. People skills and equipment (Kept by Paengaroa Community Association Secretary and the WBoPDC Civil Defence Co-ordinator)*

Includes CB Radio Owners, Amateur Radio Operators, Boat Owners with Marine Transceivers & CB radios.

## Preparedness tip 2

Civil Defence Sign on Paengaroa School.

Paengaroa Hall and Eastern Districts situated in Paengaroa Domain as a back-up facilities as the schools wants to return to normality as soon as possible to reduce emotional trauma to children

## Preparedness tip 3

Defibrillator(s) 1 attached to Silkwood Living exterior wall and 1 at Comvita. Maybe get one for Hall, Eastern Districts and School

First Aid equipment at School, Hall and Eastern Districts

## Preparedness tip 4

Water Tanks at School and Hall. Note that school also has two water tanks for drinking water – may need to be boiled.

Two swimming pools that are likely to still have water for toilet flushing and hygiene purposes. Swimming pools have toilets and shower facilities

## Preparedness tip 5

Get people to sign up to Text Alert systems.

# Alerts and warning signals

## Severe weather events

The community are usually forewarned of severe weather events through weather reports issued by the MetService [www.metservice.com](http://www.metservice.com) (New Zealand's designated national meteorological service). It is important to stay updated on weather events, particularly if your property/community is susceptible to flooding. You can find out about the flooding risk in your area by contacting your local council. If there is a severe weather warning in place and you need to drive, you should also consider rescheduling your journey or planning ahead by checking [www.nzta.govt.nz](http://www.nzta.govt.nz) for any possible road closures.

## Earthquakes

Some areas of the Bay of Plenty are very vulnerable to earthquakes and in the event that you experience one, remember to **Drop, Cover and Hold**. There will be no warning for an earthquake but once you have checked on your safety and that of those around you, you should tune into your local radio station for more information.

## Local Source Tsunami

Potentially 50 minutes or less notice of arrival

THINK LONG, STRONG AND GONE. In a local source tsunami there will be no time for an official warning and you will have to rely on the natural warning signs!

If you feel an earthquake that lasts LONGER than a minute or is STRONG enough to knock you off your feet, you should move immediately inland or to higher ground (GONE). Other natural warning signs you might also notice are sudden or unusual changes in the tide and loud roaring noises (like a jet engine) from out at sea.

Once you have moved inland or to higher ground you should wait until you are advised it is safe to return.

## Regional and distance source tsunami

Potentially 1-3 hours' notice of arrival

There are no tsunami sirens in the Tauranga City and Western Bay of Plenty District Council areas. Bay of Plenty Civil Defence uses Emergency Mobile Alerts and Red Cross Hazard App to alert the public. Other platforms used to inform the public include; social media (such as Facebook, Twitter and our website), radio, television and stingers (vehicle mounted sirens). You can find out more about our alerting platforms and how to sign up by visiting our website at [www.bopcivildefence.govt.nz](http://www.bopcivildefence.govt.nz).

It is vital that people subscribe to these alerts and know where they can find information during a disaster. Informal warnings may also come from friends, family, colleagues and other members of the public though this information may need to be verified.

## Other Emergency Incidents

(e.g. rural fire or a hazardous spill)

Bay of Plenty Civil Defence uses Emergency Mobile Alerts and Red Cross Hazard App to alert the public. Other platforms used to inform the public include; social media (such as Facebook, Twitter and our website), radio, television and stingers (vehicle mounted sirens). You can find out more about our alerting platforms and how to sign up by visiting our website at [www.bopcivildefence.govt.nz](http://www.bopcivildefence.govt.nz). It is vital that people subscribe to these alerts and know where they can find information during a disaster. Informal warnings may also come from friends, family, colleagues and other members of the public though this information may need to be verified.

**Stay informed – listen to your local radio station or check civil defence website and social media channels.**

**Visit** [bopcivildefence.govt.nz](http://bopcivildefence.govt.nz)



[facebook.com/bopcivildefence](https://facebook.com/bopcivildefence)



[twitter.com/ bopcivildefence](https://twitter.com/bopcivildefence)

# Possible Community-led Centres

## Community-led Centre 1

	Paengaroa Community Hall
Location	4 Old Coach Road
Contact person/s	Syd Rowe and Ian Mc Dermott
Phone	07 5331029, 5331534
Facility description	Community Hall, Wireless internet, Radio Communication, large kitchen
	Toilet facilities

## Community-led Centre 2

	Paengaroa School and Kindergarten
Location	33 Old Coach Road
Contact person/s	Bruce Lendrem or Dean Lindsay or Glen Morrah (Caretaker)
Phone	07 5331227
Facility description	Multiple Toilets, kitchens and rooms. Water and BBQ's

## Community-led Centre 3

	Eastern District Rugby and Sports Community Reserve
Location	222 State Highway 33
Contact person/s	Tracy Sissions
Phone	027354447
Facility description	Kitchen, toilets, large lounge
	Opportunity to operate a Helipad

## Community-led Centre 4

	Paengaroa Bible Chapel
Location	78 Wilson Road South
Contact person/s	John Scrimgeour
Phone	027 653 3368



Facility description

Church with small kitchen and toilet facilities



# Wider community communications

**Emergency Mobile Alerts** Download the one pager from <https://getready.govt.nz/assets/Uploads/documents/ema/factsheets/ema-mobile-alert-fact-en-feb20.pdf>

To get messages about emergencies sent by authorised emergency agencies to capable mobile phones. The alerts are designed to keep people safe and are broadcast to all capable phones from targeted cell towers.

**Messages available in multiple different languages** <https://getready.govt.nz/prepared/resources/?Topic=153&ResourceType=44>

**The Red Cross Hazard App** In New Zealand we know disasters can strike anytime, anywhere and affect anyone. The Red Cross Hazard App is a free, comprehensive and convenient way to be ready for emergencies. Being prepared for hazards reduces our vulnerability to them and helps save lives. <https://www.redcross.org.nz/get-help/emergencies-and-disasters/hazard-app/>

**Social media** is another great way to stay informed. Follow us on Facebook and Twitter for up to the minute information. Get connected and also receive push notifications by 'Liking' us on Facebook or 'Following' us on Twitter. Once you have clicked on the 'Subscribe' button, simply click on the links below and visit our Facebook and Twitter pages. <https://www.bopcivildefence.govt.nz/stay-informed/>

**Paengaroa Community Association website:**

<https://www.paengaroa.co.nz/>

**Paengaroa Community Association Facebook** <https://www.facebook.com/profile.php?id=100069061973361>

**Paengaroa Community Facebook**

<https://www.facebook.com/groups/1253016961478119/>

**Notice boards with latest information and community messaging will be located at:**

Notice Board: alongside Wagon and Cycleway

Notice Board: Outside Country Store.

# Alternative communications

Method	Contact details
Amateur Radio VHF/UHF/HF	Syd Rowe (Te Puke Amateur Radio Club) situated at Paengaroa Hall
VHS Radio	Maketu Coastguard. Shane Beech Phone: 027 539 2930 <a href="https://www.coastguard.nz/areas/eastern-area/units/maketu/about-us/">https://www.coastguard.nz/areas/eastern-area/units/maketu/about-us/</a>

## Radio stations

### Station

[National Radio:](#) 101.0 FM and 819 AM | Whakatane - 101.7FM | Rotorua - 1188AM and 101.5FM

[Newstalk ZB:](#) Tauranga - 747AM | Rotorua - 1008AM

[Classic Hits:](#) Tauranga and eastern Bay of Plenty - 90.5FM | Rotorua - 97.5FM and 90.9FM

[More FM:](#) Tauranga - 93.4FM | Rotorua - 95.9FM

[Radio Live:](#) Tauranga - 1107AM | Whakatane - 92.1FM | Rotorua - 1107AM

[1XX:](#) 90.5 FM / Whakatane, Opotiki, Kawerau and Edgecumbe - 93.0 FM / Ohope Beach - 92.9 FM / Te Puke - 1242 AM

Magic Radio. Frequency: 88.6FM. ...

Coast. Frequency: 97.4FM.

**More FM. Frequency: 95.9FM. ...**

Flava. Frequency: 89.5FM.

Hauraki Amped. Frequency: 94.3FM.

Bayrock. Frequency: 93.7FM. Genre: Rock Music.

Nui FM. **103.9FM.**



# Vulnerable groups

<b>Group 1</b>	Children at School, backpackers, bikers, tourists travelling through
<b>Group 2</b>	People Living alone – with disabilities including some beneficiaries Social Isolation – lack of transport (partner may have vehicle and be off premises)
<b>Group 3</b>	People with Medical machinery or medical needs – e.g. Dialysis
<b>Group 4</b>	Injury sustained through emergency Disability through physically through accidents, health, operations, or naturally.

## Call out procedure

**These are instructions for the members of the Community Response Team for initiating their pre-planned roles. The community response team is facilitated by the Paengaroa Community Association committee**

- Arrange to meet at Paengaroa School 33 Old Coach Road as first point of call
- Liaise to determine what actions should be taken.
- Consider who might be affected and how.
- Consider if you will establish a Community-led Centre and which centre/s this could be. See page 9
- Activate community warning systems (e.g. phone tree, notice boards, social media etc.). See page 10
- Contact your local Emergency Operations Centre at Western Bay of Plenty District Council (call customer service number) to inform them of what actions have been undertaken.
- Explain that you are from a community response team and ask to speak to the Operations team in the Emergency Operation Centre.

# Sign off procedure

This Paengaroa community-driven response plan is owned and developed by the Paengaroa community – with the support of the Paengaroa Community Association; it is not imposed by your local council or civil defence.

The plan is developed by representatives of stakeholder agencies and organisations within the community, who form a working team with the goal of completing and maintaining the plan. The process of developing the plan can be supported by Jo Lynskey – Senior Emergency Management Advisor 027 303 3540

Ownership of the plan stays with the community, represented by the stakeholder team – Paengaroa Community Association.

The Community Response Team has finalised the plan, is signed off by the team leader and a council representative.

## Team Leader

Plan Champions Representatives from  
Paengaroa School Bruce Lendrem  
Paengaroa Hall: Syd Rowe,  
Eastern Districts Rugby and Sports Club Tracy Sissions.

Emergency  
management

**0800 884 880**  
**[emergencymanagement@embop.govt.nz](mailto:emergencymanagement@embop.govt.nz)**

## Western Bay of Plenty District Council representatives

### **Western Bay of Plenty Civil Defence Emergency Management Team:**

Jo Lynskey – Senior Emergency Management Advisor 027 303 3540

Kurt Waugh - Community Resilience Advisor 027 217 3033

The best email address is our generic one which we both have access to and check daily:

[emergencymanagement@westernbay.govt.nz](mailto:emergencymanagement@westernbay.govt.nz)

0800 926 732 is the main council number available 24/7 in an emergency.



# Contacts – *Each community member to identify resources available and complete eg who has a generator for charging cell phones, who has a BBQ, where can you access water for drinking and other sources for flushing the toilets*

Name	Contact details
Paengaroa Primary school Emergency centre	33 Old Coach Road <a href="#">Phone: 07 5331227</a>
Paengaroa Kindergarten Toilets, kitchen – preschool children	33 old Coach Road <a href="#">Phone: 07 533 1538</a>
Paengaroa Hall Emergency Accommodation	4 Old Coach Road, Paengaroa <a href="#">Phone: 07 5331029, 07 5331534</a>
Eastern Districts Sports Emergency Accommodation	222 State Highway 33, Paengaroa 3189 <a href="#">Phone: 0273544447</a>
Paengaroa Bible Chaple Emergency Accommodation	78 Wilson Road South, Paengaroa 3189 <a href="#">Phone: 027 653 3368</a>
Comvita Ltd Wound care / burns products	Wilson Road South, Paengaroa 3189 <a href="#">Phone: 0800 504 959</a>
Paengaroa Community store Food & Supplies	5 Old Coach Road, Paengaroa 3189 <a href="#">Phone: 07 533 1296</a>
Trading Post Restaurant Food & Supplies	1 Hall Road, Paengaroa 3189 <a href="#">Phone: 07 262 0142</a>
Paengaroa Gull Food & Supplies	42 Lemon Road, Paengaroa 3189 <a href="#">Phone: 07 533 1344</a>
Paengaroa Junction Motel ? Accommodation	246 State Highway 33, Paengaroa 3189 <a href="#">Phone: 07 533 1023</a>
Silkwood Living Linen / candles	Wilson Road South, Paengaroa 3189 <a href="#">Phone: 07 533 1512</a>
AFFCO Rangioru Food / water / supplies	1562 Te Puke Highway, Paengaroa 3186 <a href="#">Phone: 07 573 0034</a> (Open 24hours)
SEEKA	34 Young Road, Te Puke 3119 <a href="#">Phone: 07 573 0303</a>

Food / water /	
Apata Group Mends Lane Food / water /	15 Mends Lane, Paengaroa 3186 <a href="#">Phone</a> : 07 533 6212
Kiwi Corral Accommodation	26 Young Road Paengaroa 3189 <a href="#">Phone</a> : 07 573 4530
Te Puke Golf club Food / water / ? accommodation	847 SH2, Paengaroa 3186 <a href="#">Phone</a> : <u>07 533 1115</u>
Manuka Orchards Honey	SH 33 Paengaroa <a href="#">Phone</a> : Logan: 027 667 7588

# Other resources

List other resources here

**There is a confidential list of additional resources that are kept with the**

- Western Bay of Plenty District Council Emergency Response
- Paengaroa Community Association Inc Secretary

This includes

Generators
Diggers / bulldozers / trucks / tractors
Electricians
First aiders / Medical qualifications
Additional Food supplies
Drones



## **Paengaroa Community Association and Paengaroa School cares for its community.**

A civil defence emergency could occur in our district at any time. Paengaroa also experienced damage to property in the Edgecombe Earthquakes. In Edgecombe twenty-five people suffered injuries that needed medical attention, but no-one was killed. The foreshock seven minutes before the main shock had cut the power supply, and many people had moved away from heavy machinery and out of buildings that then collapsed in the main earthquake.

Members of Paengaroa District have recently formed an “Emergency Preparedness Group” to consider and prepare a plan for any civil defence emergency that may affect the Paengaroa Community. Including the fact that Paengaroa School would serve as a Civil Defence centre due to its central location.

This group of community minded members have come together from around our district with guidance from the Western Bay of Plenty District council staff who is charged with managing any Civil Defence emergencies.

4<sup>th</sup> September 2010 Christchurch 7.1 Earthquake with much devastation caused plus many nasty after-shocks felt around New Zealand.

9 December 2019. Whakaari/White Island is currently New Zealand’s most active cone volcano, sitting 48 kilometres offshore eruption occurred which resulted in the deaths of 22 individuals and injured numerous others. At the time of the eruption, 47 people were on the Island,

The Paengaroa Group is aiming to set up a Civil Defence “Emergency Preparedness” manual and communicate with everyone about how to “Get through” a Civil Defence Emergency.”

A two page Emergency response plan has been formulated and distributed and is on the Paengaroa community Association website to encourage planning to occur with their families on how they will get through in the unlikely event of a disaster such as a Large Earthquake, Tsunami (Tidal wave), Volcanic Eruption or Storm (Flooding and wind damage). It is also important to have a discussion with immediate neighbours to understand what resources are available and any special requirements or disabilities that your neighbours may have

Paengaroa School Pupils are also ensuring that their families are prepared for any emergency event. They have been prompting their parents and caregivers to ensure they have an emergency plan: A place to meet, an emergency kit including first aid, food and water for three days, a radio, a torch and spare batteries, neighbours phone numbers and cell phone numbers, and so on.

Paengaroa School has an Emergency Evacuation Plan. Principal Bruce Lendrem was delighted with the pupils, parents and wider community’s response to making sure Paengaroa “Gets Through” any disaster. He urges all residents to ensure they take advantage of the wonderful advice on the Bay of Plenty Civil Defence website and television adverts highlighting the need to be ready to survive an emergency.

- 1 The rear cover of the B.O.P yellow pages sets out more “what to do actions before, during and after an emergency” or people should gain access to the [www.bopcivildefence.govt.nz](http://www.bopcivildefence.govt.nz) website. It has the following information on it and more.

### **2 How to Get Ready**

In New Zealand, the risks posed by natural and man-made hazards are a fact of life. This information will show you how to look after yourself, your family, your home, business and community,



## **Be prepared to cope on your own for up to three days, or more.**

Everyone will be affected by a disaster, including the rescuers that we rely on. Immediately after an event, emergency services and civil defence staff will have to respond to the most critical demands. This means they may not get to everyone who needs help as quickly as needed. It could be several days before services are restored. Even then, access may be limited. Damaged infrastructure, such as roads, bridges and rail lines, will take longer to restore. This is when you will be most vulnerable. Get ready now to protect yourself, your loved ones and your community.

### **Before a disaster**

You will need to have:

- A [Household Emergency Plan](#) that will help you and your household plan for what to do when disaster strikes
- [Household Emergency Checklist](#) This list will help you prepare essential food, water, clothing and medical supplies for you and your family to cope for at least three days
- A [Getaway Kit](#) of essential emergency and medical items if you need to be evacuated.

**YOU CAN GET MORE INFORMATION FROM [emergencymanagement@Westernbay.govt.nz](mailto:emergencymanagement@Westernbay.govt.nz)  
OR CONTACT YOUR LOCAL COUNCIL 0800 926 732 24/7 in an emergency**

**refer to the rear cover of the B.O.P yellow pages which sets out more “what to do actions before, during and after an emergency”**

Here are other measures that you can take to reduce the impact of a disaster and recover quicker.

- Check with your local council and Civil Defence Emergency Management Group about the warning system in your local community and make sure you know what actions you must take when you hear this warning
- Learn First Aid and Fire Safety Techniques. Click here [www.fire.org.nz](http://www.fire.org.nz)
- Make sure your home is quake-safe. Click here [www.eqc.govt.nz](http://www.eqc.govt.nz)
- Ensure your insurance cover is adequate and up to date
- Find out how to help others. Get to know your neighbours to see who may need assistance. Consider becoming a volunteer in your community
- When buying a new home, make sure you know what hazards could affect the area. Go to your council and request a LIM (Land Information Memorandum) or PIM (Property Information Memorandum)
- Get ready at work. Know what your workplace emergency plan is

### **When disaster strikes**

Knowing what to do in the event of a disaster can help to keep you and your family safe. For detailed advice about what to do during a disaster such as flood, storm or earthquake, **YOU CAN GET MORE INFORMATION FROM [www.bopcivildefence.govt.nz](http://www.bopcivildefence.govt.nz) OR CONTACT YOUR LOCAL COUNCIL. refer to the rear cover of the B.O.P yellow pages which sets out more “what to do actions before, during and after an emergency”**

# Community Emergency Plan

## Paengaroa Area.

**Before an emergency happens.. we need to be ready to protect ourselves, our families and our community**

### **How to get ready...**

- 1. Learn about disasters that can affect you and your family.**
- 2. Create and practice a household emergency plan**
- 3. Assemble and maintain emergency survival items, to survive for at least 3 days.**
- 4. Have a getaway kit in case you have to leave in a hurry.**

### **In an Emergency...**

- 1. Assess your own situation**
- 2. Listen to your local Radio Station 92.0 FM**
- 3. Contact your friends and neighbours to check they are OK**
- 4. If you need help - go to Paengaroa school to register and for advice**
- 5. If you can help, volunteer at the school Civil Defence Centre.**

**For more information please TURN OVER.**

## Be prepared!! When disaster strikes....

Know what to do in the event of a disaster can help to keep you and your family safe. For detailed advice about what to do during a disaster such as flood, storm or earthquake, YOU CAN GET MORE INFORMATION FROM [www.bopcivildefence.govt.nz](http://www.bopcivildefence.govt.nz) OR CONTACT Western Bay of Plenty District Council 0800 926 732 (available 24/7 in an emergency)

Reduce the impact of any disaster and recover more quickly by:

- Checking with Western Bay of Plenty District Council and Civil Defence Emergency Management Group about the warning system Paengaroa know what actions to take when you hear a warning
- Learning First Aid and Fire Safety Techniques. Click here [www.fire.org.nz](http://www.fire.org.nz)
- Making sure your home is quake-safe. Click here [www.eqc.govt.nz](http://www.eqc.govt.nz)
- Ensuring your insurance cover is adequate and up to date
- Finding out how to help others. Get to know your neighbours to see who may need assistance. Consider becoming a volunteer in your community
- When buying a new home, make sure you know what hazards could affect the area. Go to your council and request a LIM (Land Information Memorandum) or PIM (Property Information Memorandum)
- Getting ready at work. Know what your workplace emergency plan is.

**Bay of Plenty Radio Frequencies** In an emergency the radio is your main source of information:

- o [National Radio](#): 101.0 FM and 819 AM | Whakatane - 101.7FM | Rotorua - 1188AM and 101.5FM
- o [Newstalk ZB](#): Tauranga - 747AM | Rotorua - 1008AM
- o [Classic Hits](#): Tauranga and eastern Bay of Plenty - 90.5FM | Rotorua - 97.5FM and 90.9FM
- o [More FM](#): Tauranga - 93.4FM | Rotorua - 95.9FM
- o [Radio Live](#): Tauranga - 1107AM | Whakatane - 92.1FM | Rotorua - 1107AM
- o [1XX](#): 90.5 FM / Whakatane, Opotiki, Kawerau and Edgecumbe - 93.0 FM / Ohope Beach - 92.9 FM / Te Puke - 1242 AM

### Emergency Survival items for your kit:

- o Mobile Phone – ways to recharge ( Locate a transformer)
- o Torch with spare batteries, preferably LCD style (Uses less power, batteries last longer)
- o Radio with spare batteries
- o Wind and waterproof clothing, sun hats, strong outdoor shoes
- o First Aid Kit and **essential medicines**. Hand sanitising gel
- o Food and water for at least three days – Non perishable food – cans are better than dried food as can be eaten without water or heating. A Can Opener/Scissors
- o Food formula and drinks for babies and small children
- o Water for drinking – 3 litres per person per day
- o Water for washing and cooking
- o Toilet paper and large rubbish bags for emergency toilet
- o Face and dust masks
- o Blankets or sleeping bags
- o Pet supplies
- o A primus or Gas BBQ to cook on
- o Lighter and water proof matches

### The hazards in our area include:

- FLOODING
- LANDSLIDES
- EARTHQUAKES
- VOLCANIC ACTIVITY
- TSUNAMI
- PANDEMIC
- WEATHER EVENT
- TORNADO (Usually minor)

Visit WBOP Civil Defence Website for more information:  
[www.bopcivildefence.govt.nz](http://www.bopcivildefence.govt.nz)

Also visit [www.getthru.govt.nz](http://www.getthru.govt.nz)

## Emergency Survival Items

**In most emergencies you should be able to stay in your home. Plan to be able to look after yourself and your household for at least three days or more. Assemble and maintain your emergency survival items for your home as well as a portable getaway kit in case you have to leave in a hurry. You should also have essential emergency items in your workplace and in your car.**



- Torch with spare batteries or a self-charging torch
- Radio with spare batteries
- Wind and waterproof clothing, sun hats, and strong outdoor shoes.
- First aid kit and essential medicines
- Blankets or sleeping bags
- Pet supplies
- Toilet paper and large rubbish bags for your emergency toilet
- Face and dust masks

Check all batteries every three months. Battery powered lighting is the safest and easiest. Do not use candles as they can tip over in earthquake aftershocks or in a gust of wind. Do not use kerosene lamps, which require a great deal of ventilation and are not designed for indoor use.

### Food and water for at least three days

- Non-perishable food (canned or dried food) A can opener/scissors
- Food, formula and drinks for babies and small children
- Water for drinking. **At least 3 litres per person, per day**
- Water for washing and cooking
- A primus or gas barbeque to cook on

- Check and replace food and water every twelve months.

Downloaded from [Getthru.govt.nz](https://getthru.govt.nz)

## Getaway Kits



In some emergencies you may need to evacuate in a hurry. Everyone should have a packed getaway kit in an easily accessible place at home and at work which includes:

- Torch and radio with spare batteries
- Any special needs such as hearing aids and spare batteries, glasses or mobility aids
- Emergency water and easy-to-carry food rations such as energy bars and dried foods in case there are delays in reaching a welfare centre or a place where you might find support. If you have any special dietary requirements, ensure you have extra supplies
- First aid kit and essential medicines
- Essential items for infants or young children such as formula and food, nappies and a favourite toy
- Change of clothes (wind/waterproof clothing and strong outdoor shoes)
- Toiletries – towel, soap, toothbrush, sanitary items, toilet paper
- Blankets or sleeping bags
- Face and dust masks
- Pet supplies

Include important documents in your getaway kit: identification (birth and marriage certificates, driver's licences and passports), financial documents (e.g. insurance policies and mortgage information), and precious family photos.



## First Aid



If someone you care for is injured in a disaster, your knowledge of first aid will be invaluable.

Many organisations provide first aid training courses. Consider taking a first aid course, followed by regular refresher sessions.

You can buy ready-made first aid kits or make up your own

# Becoming a Civil Defence Volunteer

**It is vital that we have people in each community who can assist in the event of a local disaster**

Tauranga Western Bay Emergency Management offer training through local meetings

## **Topics covered:**

Threats to the area,                      The Emergency Operations Centre,  
Welfare Box,                              Operating hand held radios,  
The role of the Welfare Centre & the importance of Registrations

## **Western Bay of Plenty Civil Defence Emergency Management Team:**

Jo Lynskey – Senior Emergency Management Advisor 027 303 3540

Kurt Waugh - Community Resilience Advisor 027 217 3033

The best email address is our generic one which we both have access to and check daily:

[emergencymanagement@westernbay.govt.nz](mailto:emergencymanagement@westernbay.govt.nz)

0800 926 732 is our main council number available 24/7 in an emergency.

## In the Event of an Emergency Can you help us out ?

3      **Email the following information to Paengaroa Community Association Inc.**

4      ***email*** Sue Matthews: matapara-@xtra.co.nz

Name	Cell Phone	Email	Address:
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Do you consider yourself a permanent resident? Yes / No

**In an Emergency could you supply :**

1. Truck (s) Yes / No How many?\_\_\_\_ Ute Truck (s) Yes / No How many?\_\_\_\_

2. Digger Yes / No Bull dozer Yes / No Other\_\_\_\_\_

3. Generator Yes / No Capacity \_\_\_\_\_ 4. Chain Saw Yes / No

5. Do you have a swimming pool / spa pool? Yes / No

6. Do you have anything else that may be helpful\_\_\_\_\_

7. Does anyone in your house have the following skills: nurse, doctor, engineer, bus driver, heavy drivers licence, computer, cook, other

Name: \_\_\_\_\_ Skill \_\_\_\_\_

Name: \_\_\_\_\_ Skill \_\_\_\_\_

Name: \_\_\_\_\_ Skill \_\_\_\_\_

Name: \_\_\_\_\_ Skill \_\_\_\_\_

8. Will you be part of a telephone tree? = ring 5 people Yes / No

9. Do you wish to become a Civil Defence Volunteer (6 two hour modules available) Yes / No

The modules cover 1. Threats to the area, 2. Emergency Operations Centre, 3. Welfare Box, 4. Operating hand held radios, 5. The role of a welfare centre, 6. Importance of Registrations

10. Are you in a Neighbourhood Support Group if yes which group? \_\_\_\_\_

11. If you are not in a neighbourhood support group would you like to be phoned to join? Yes / No

12. Do you belong to Maketu Fire Brigade, Surf Life Saving, Fishing Club, Night Patrol? Pukehina Fire Brigade or other organisation that may be helpful ? Rotary? Lions? *Please circle*



Visit [bopcivildefence.co.nz](http://bopcivildefence.co.nz)

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